Configure ApproveIt 5.8 to work with newer certificates and/or "sign" box is grayed out.

This procedure will allow you to fix your installation of ApproveIt 5.8 so that the "Sign" box will not be grayed out anymore and/or your latest CAC certificates don't work. Although the procedure may seem long it can be done in roughly 30 minutes. The procedure was written using Windows XP but is almost identical in Vista.

Although people have had luck with just installing the old version of ApproveIt not everyone has the installation file since it is not offered anymore. This will allow you to fix the current version which can be downloaded via AKO.

1. Double click "Start", then "My Computer".
2. Double click, "Local Disk C", then "Program Files", then "ApproveIt".
3. Right click the file called "libeay32.dll" and click "Copy".
4. Click the "Back" button, and then double click the "Pure Edge" folder.
5. Double click "Viewer 6.5" folder, then double click the "Extensions" folder.
6. Right click inside the window and click "Paste", make sure the libeay32.dll file is now in the window.
7. Click the "Back" button and then double click the "API" folder, then double click the "65" folder, then double click the "System" folder.
8. Right click inside the window and click "Paste", make sure the libeay32.dll file is now in the window.
9. **Reboot the computer and then try to digitally sign a form, if it is still grayed out proceed to the next steps.**
10. Click "Start", then "Control Panel" then "Add or Remove Programs"
11. Click "ApproveIt 5.8.2" and then click "Remove" Follow the prompts to complete uninstall.
12. Reboot the computer.
13. Download the ApproveIt zip file from https://ascp.monmouth.army.mil/scp/nocost/silanis_approveIt.jsp and save it to your desktop. After the download close out the boxes.
14. Right click the ApproveIt zip file on your desktop and click "Extract All" and then "Next".

15. Click "Browse" and then click "My Computer" then click "Local Disk C"
16. Click "OK" then click "Next", and then click finish. A new window should pop up.
17. In the window that popped up double click "AGMinst.exe" **(Very Important Note: Do not double click the setup.exe file)** and follow the prompts to complete installation. You will not be informed that installation is complete, when the install window closes it is finished.
18. **Reboot the computer and try to digitally sign a form, if you can not sign then proceed to the next steps.**
19. Click "Start", click "Control Panel", then click "Add or Remove Programs"
20. Click "ApproveIt 5.8.2" and then click "Click Here For Support Information"
21. Click "Repair"
22. Click "Browse", then click "My Computer", then double click "Local Disk C", and then double click "ApproveIt 5.8.2".
23. Click "Open", then click "OK"
24. The Windows Installer will now perform the repair, after it is finished be sure to reboot the computer. Then go ahead and attempt to digitally sign a document, you should be able to.

Note: You may or may not receive a prompt opening PDF files with Adobe Acrobat. If you do receive a prompt you can reinstall Adobe Acrobat and that will resolve this. Reinstallation of Adobe will not delete any of your PDF files so it is safe to do.